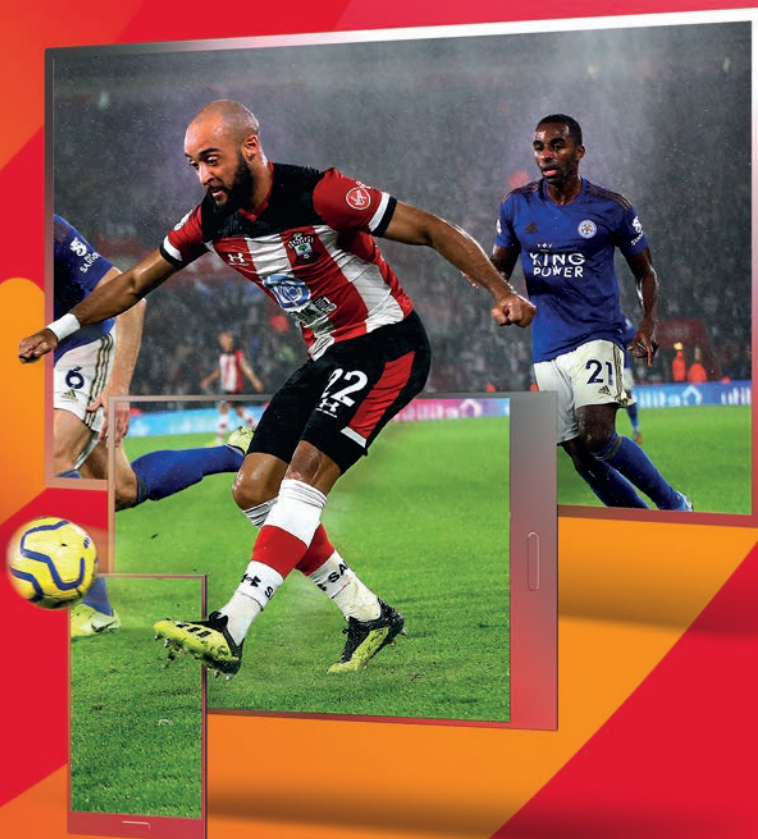


VIRGIN TV  
360



It's showtime.  
Anytime.


# Watch and stream on **all** **your** **screens**

Welcome to telly, anywhere. Our fibre-powered Virgin TV 360 experience brings together all your screens, favourite channels and apps, so you can seamlessly watch and stream the telly you love, at home and on the go.

## Profiles

Profiles on your 360 box and Go app mean you can carry on watching where you left off, jump to your favourite channels, and make sure your personalised recommendations aren't affected by the rest of the household.

## Voice Search and Control

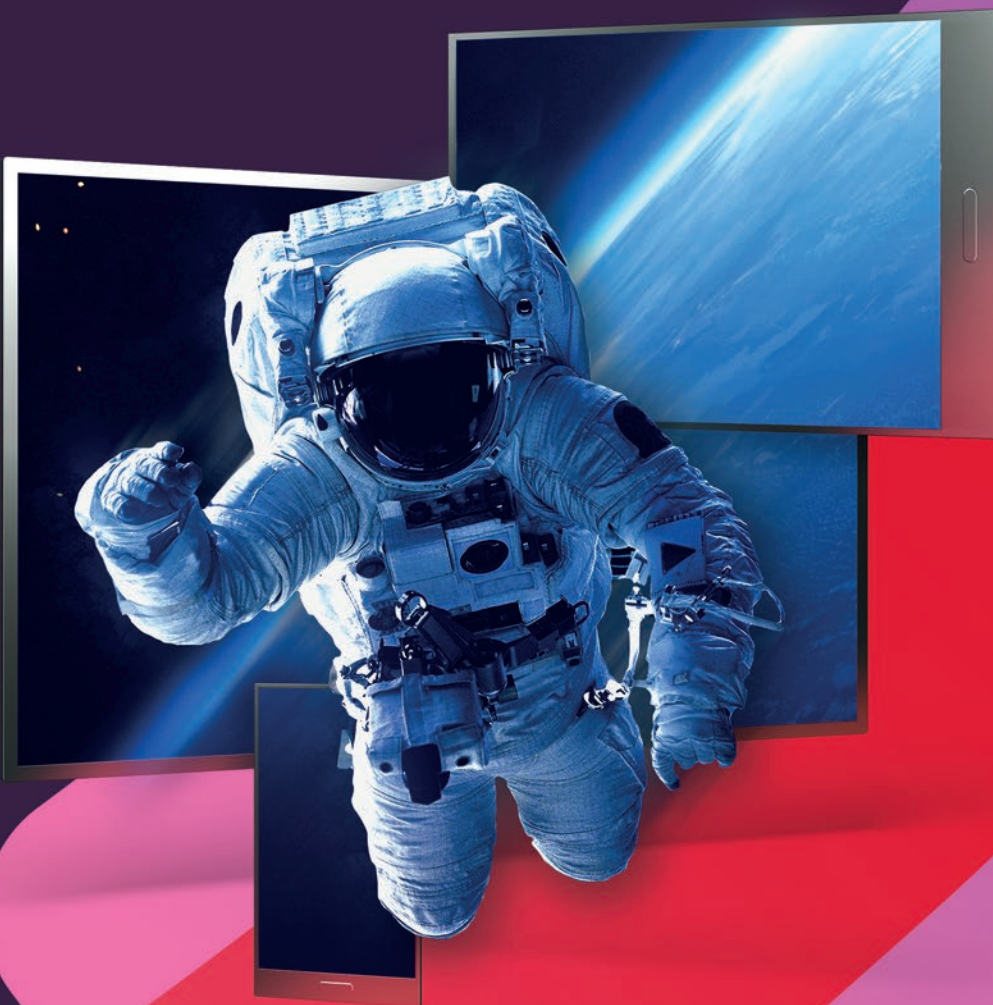
Say it, see it. Hold  on your Virgin TV 360 remote to quickly find a programme, open apps like iPlayer, or hop to a channel.

## TV to go

Stream your socks off on your tablet or mobile, in another room at home or on the go, with the boosted Virgin TV Go app. And with out-of-home streaming, downloads, and shared pause points, nowhere's off limits.

## Startover

Missed the first five minutes of your favourite soap? With Startover, you can go from the top at the touch of a button.



## Look sharp

All our Virgin TV 360 boxes, including Mini boxes, are 4K-ready as standard. Enjoy pixel-packed viewing on channels including Virgin TV Ultra HD and BT Sport Ultimate with Maxit TV.

# TV that takes you places. Wherever your place is.

## Entertainment, brought together

Virgin TV 360 brings together amazing TV from the UK's most popular channels, Catch Up services and built-in apps like BBC iPlayer, which means you won't need to hop around. On top of that, Voice Search and Control makes finding things easy, so there's always time for just one more.

## All around the house

With extra 360 Mini boxes, the whole family can watch different telly simultaneously. That includes live TV, On Demand shows and any recording, even in mesmerising Ultra HD – and it's a doddle to set and manage recordings on your Virgin TV 360 boxes, from wherever you are. Plus, shared pause points across all screens let you hop between rooms, from TV box to app, without missing a moment.


## On the go

Virgin TV 360 moves with you. Whether you're in the bedroom, on the bus, or on the sofa when someone's hogging the main TV, our updated Virgin TV Go app lets you stream, control and manage your TV, wherever you're online. You can use this free app on up to 5 devices to catch must-see matches, live TV, or sneak in a few episodes of your favourite Box Set. Plus, with our Maxit TV pack and above, you can even download some programmes to watch offline later – perfect for the train, plane or anywhere with no signal.







# Say it, see it, with your Virgin TV 360 remote

**Profiles**   
Open the profiles menu to make one for everyone and get recommendations just for you.



**Record**  or hold  and say 'Record...' Record 6 things while you watch a 7th you recorded earlier, or something on BBC iPlayer or Netflix.



**Source**   
Switch between your TV's different inputs in a jiffy.

**Guide**  or hold  and say 'Guide' The fastest way to find out what's on.


**Back**  or hold  and say 'Go back' Clever little way to navigate back.


**Power**  or hold  and say 'Turn off' Turn the Virgin TV 360 box off.

**Home**  or hold  and say 'Home' Here you'll find everything on your box, in one easy menu.

**TV**  or hold  and say 'TV' Go back to your last-watched channel or live TV from any menu.

**Context** ...  
Get more info about what you're watching, or turn on subtitles or audio description where available.

**Press and speak**  
Hold the  on your 360 remote and tell your box what to do. Play around: you can get to live TV, Box Sets, integrated apps and recordings, just by talking. There might even be a few hidden surprises in there...

**Why not try saying...**   
Your favourite app's name to launch it instantly – like 'Netflix'. 'Top' to return to the top of the guide or any menu screen. 'Recordings', 'Saved' or 'My Shows' to go to your recordings page from anywhere. 'Skip forward/back 10 minutes' to navigate through recordings, Catch Up or On Demand shows. 'Off' to turn off your telly box.

# Your Virgin TV 360 home screen

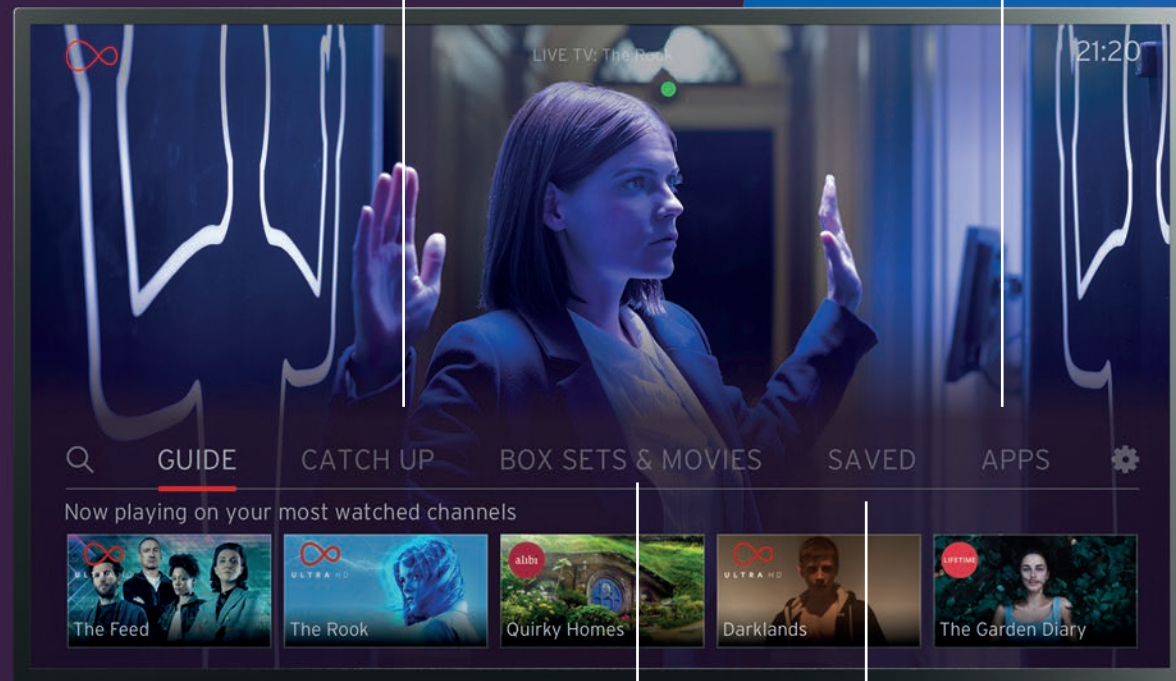
Home makes finding your way round a doddle – so you spend less time looking and more time watching. Plus, it works exactly the same way whether you're on your main TV, phone or tablet.

## Looking for Catch Up?

Find all the stuff you missed, right here. Or hold the mic button and say 'Catch Up'.

## Got Netflix or Amazon Prime Video?

Select Apps and watch them here. You'll also find other apps like BBC iPlayer and YouTube.



## Box Sets & Movies

Find tons of binge-worthy Box Sets to watch on demand, and rent and buy the latest films through Store.

## Looking for your recordings?






Go to Saved for all your recordings and Watch lists, plus pick up any programmes or rented films you've started watching.

# Tips and tricks

Tap and talk your way into the exciting world of Virgin TV 360 – check out these handy hints and tips to make using your telly even easier.

## Useful settings

**Subtitle Options & Audio Description** – use these settings to enable subtitles or audio description when available.

**One Power** – will turn on TV and audio devices connected to your 360 box when it's turned on. If you turn One Power off, you can still use , , , , and  to control your TV.

**Dolby Audio** – disable this if you've got an older TV and are having audio issues.

**Pair remote to devices** – select this option to pair sound bars and amps if you want your Virgin TV remote to control their volume.

**Network** – Network Summary lets you check that your 360 box is connected to your WiFi or Ethernet.



## Good to know


We've replaced SD channels with the HD channels included in your TV pack, so you'll always be watching the highest quality shows.



If you want to record a whole series, find the season you want to start from and press record on an episode – Series Recording will record every future episode on that channel.



Mini boxes are handy, but they don't have a hard drive. This means they can't pause live TV for longer than a few minutes.





A long press on the  button, or saying 'Home' will take you back to the main menu from wherever you are. Pressing  in the TV guide will take you up to the day and genre filters.

Pressing  or saying 'Last channel' will take you back to the last channel you were on (if you've changed the channel since turning your 360 box on).

Hit  or  once, twice or three times depending on how fast you want to speed through what you're watching.

Or hold  or  continuously and the video will keep playing as normal but a time bar and a thumbnail will appear as you speed through – let go when you get to the point you want.

When in the TV guide, pressing the  or  button will jump you forward or back a day.



# Parental controls

Want to stay in control of what your family can watch? Virgin TV 360 comes with a default PIN of 1234, but it's easy to change this and set up parental controls. Find out how at [virginmedia.com/parentalcontrols](http://virginmedia.com/parentalcontrols)

## Need help?

We're only a click away. From simple instructions to frequently asked questions, it's all at [virginmedia.com/help](http://virginmedia.com/help)

## Ask an expert

Visit our forums at [virginmedia.com/community](http://virginmedia.com/community)

## Ready, set, download Go

Get our free **Virgin TV Go** app.



**Legals: 4K viewing:** Requires 4K-compatible TV/device. **TV Go** content available to view depends on TV package. Not all live channels or On Demand content from relevant pack available. Streaming live channels or On Demand and TV box management require broadband/ WiFi or 3G/4G internet connection. 3G/4G usage may incur data charges from your mobile provider. Streaming live channels or On Demand and downloading are UK only (or while temporarily in the EU). Only available on iOS 12 and above, and Android 5.1 and above. Downloading for Maxit TV only. Maximum 5 devices per account can watch TV on TV Go, with maximum of 2 devices watching simultaneously. **Sky Cinema & Sky Sports apps:** Only available via the Sky Cinema apps and Sky Sports websites or apps (for selected iOS and Android™ mobiles and tablets) to customers who subscribe to these channels. UK only (or while temporarily in the EU). Maximum 6 registered devices and stream on one device at any one time. Sky Cinema is only available on iOS 9 and above, and Android 4.4 and above. Sky Sports is only available on iOS 10 and above, and Android 5.0 and above. Selected content may not be available to view. Separate terms and conditions apply to the Sky Cinema and Sky Sports apps and websites. **Netflix:** Streaming subscription required. **Amazon Prime Video:** Amazon Prime subscription required. 18+. See Amazon website for T&Cs.

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