

Start your upgrade to Virgin TV 360

- 1.** Please read these instructions first – keep the remote(s) in the box for now
- 2.** Watch any recorded shows before you upgrade (we can't transfer them, and you deserve a duvet day). Just bear in mind your service will automatically update 5 days after this package arrived
- 3.** Start your upgrade by selecting **Upgrade to Virgin TV 360 now** from the Home screen
- 4.** Follow the steps with your existing V6 remote until you're asked to swap.
Need a verification code? Enter: **847446**
- 5.** Make sure you have the latest version of Virgin TV Go on your phone or tablet – just head to your app store

Two remotes in the box?

When your main TV box has been upgraded, it'll update your extra TV box for you. So, if you've got another V6 box, please make sure it's on. When it's done, grab your second remote, pull its battery tab and point it at your second box to start using it.

Already upgraded?

If you got this package a few days ago, your new service might be installed already (nice). To start using your new remote, simply pull its battery tab and point it at the box.

Need a hand?

Find help, FAQs and handy tips at virginmedia.com/360install

Please recycle your old remotes. To see how, head to recycle-more.co.uk

