**Changing the details on your account has never been easier – just follow the steps below.**

**What do you need to do?**

* Complete this form
* Save the form to your computer
* Send us your completed form along with your documentation:

**By Email** – Scan your completed form and documentation, then email each to

[**NameChange@virginmedia.co.uk**](mailto:NameChange@virginmedia.co.uk)

**By Post –** *Virgin Media, PO Box 333, Matrix Court, Swansea, SA7 9BB*

Please only send us copies and not original versions, as we aren’t able to return them.

**Change of Details**

|  |  |
| --- | --- |
| **Is the request for Media, Mobile or both?** | Click here to enter text. |
| **Your Virgin Media Account number** | Click here to enter text. |
| **Your Virgin Mobile number(s)** | Click here to enter text. |
| **House name / number** | Click here to enter text. |
| **Street name** | Click here to enter text. |
| **Town** | Click here to enter text. |
| **County** | Click here to enter text. |
| **Post code** | Click here to enter text. |
| **Date of birth** | Click here to enter text. |
| **Your previous name** | Click here to enter text. |
| **Your new name** | Click here to enter text. |
| **Reason for change i.e. marriage** | Click here to enter text. |
| **New Email address** | Click here to enter text. |
| **Confirm new Email address** | Click here to enter text. |
| **Are you happy for us to contact you via email for updates on your name change? (please type "Yes" or “No”)** | Click here to enter text. |
| **If yes, what is the email address?** | Click here to enter text. |

**Change of Address (Mobile customers only)**

**Current Address**

|  |  |
| --- | --- |
| **Your Virgin Mobile number** | Click here to enter text. |
| **Your Loan account number (CCA agreement) – Freestyle customers only** | Click here to enter text. |
| **House name / number** | Click here to enter text. |
| **Street Name** | Click here to enter text. |
| **Town** | Click here to enter text. |
| **County** | Click here to enter text. |
| **Post Code** | Click here to enter text. |

**New Address**

|  |  |
| --- | --- |
| **House name / number** | Click here to enter text. |
| **Street Name** | Click here to enter text. |
| **Town** | Click here to enter text. |
| **County** | Click here to enter text. |
| **Post Code** | Click here to enter text. |

|  |  |
| --- | --- |
| **Name** | Click here to enter text. |
| **Date** | Click here to enter text. |

**Please type your name (as it appears on your account today) and date into the box below to confirm you have read, understood and agree with the above.**